

## BOOKING CONDITIONS

- Reservation becomes effective only with the agreement of the campsite, after receipt of the deposit and, either after receipt of the booking contract duly completed and signed, or after acceptance of the general sales conditions when booking online.
- The booking of a camping pitch or an accommodation rental is for a personal use only. Under no circumstances may you sublet or assign your booking without the prior consent of the campsite.
- Minors must be accompanied by their parents or legal guardians.

### Campsite Pitch Rental

- Each campsite pitch is for 6 people maximum.
- The campsite reserves the right to refuse access to the campsite to groups or families with a number of participants that exceeds the capacity of the rented space.

### Accommodation Rental

- Each rental accommodation is equipped. The basic package is from 2 to 6 places depending on the type of the accommodation and camping.
- The campsite reserves the right to refuse access to the campsite to groups or families with a number of participants that exceeds the capacity of the rented accommodation.

## RATES AND STAY TAX

- The indicated prices are valid for the season 2019. They correspond to one night and are in euros, VAT included (see what our prices include on the first page of the rates).
- The amount of the **stay tax is 0,60 € per night and per adult or child over 18 years old.**

## PAYMENT CONDITIONS

- For bookings made more than 30 days before the date of the beginning of the stay, a deposit of 25% of price for the reserved services must be paid at the time of booking. The balance must be paid no later than 30 days before the date of the beginning of the stay at the campsite.
- For bookings made less than 30 days before the date of the beginning of the stay, full payment must be made at the time of booking.

## CANCELLATION AND MODIFICATIONS

### **1. Modification of your booking**

The Customer may request a modification of his stay at the campsite (dates and / or type of accommodation) on written request to the campsite (mail or e-mail), depending on availabilities and possibilities. No postponement will be accepted to the following season. In case of absence of modification, the Customer must carry out his stay according to the conditions of the initial reservation or cancel the reservation according to the conditions of the cancellation insurance.

- Any request to increase the length of your stay will applied according to availability and to the rates in force.

- Any request to decrease the length of your stay is applied as a partial cancellation and will be subject to the terms of cancellation and interruption of stay.

### **1. Services not used**

Any stay interrupted, or abbreviated (late arrival, early departure) due to camper will not give right to a refund.

### **2. Cancellation due to camping**

In case of cancellation due to camping, except for cases due to force majeure, the stay will be fully refunded. However, this cancellation cannot give right to the payment of damages.

### **3. Cancellation due to camper**

The cancellation fees can be covered by the cancellation insurance offered by the campsite (3 € per night for rentals and 1,5 € per night for campsite pitch). No refund will be made without subscription to the cancellation insurance.

## **YOUR STAY**

### **1. Arrival**

- The periods and days of arrival are variable.
- Rental accommodation: The day of your arrival to the campsite, you will be welcomed from 4 pm, and at time of handing over the keys to your accommodation, you will be asked a deposit.

### **2. During your stay**

It is camper's duty to insure himself: the camper is responsible for the surveillance of his personal belongings (bicycles, etc.). The campsite declines all responsibility in the event of an incident relating to the civil liability of the camper. All customers must comply with the rules of procedure. Each camper is responsible for disturbances and nuisances caused by people staying with him or visiting him.

### **3. Departure**

- Rental accommodation: On the day of departure indicated in your contract, the accommodation must be released before 10 am. The accommodation shall be returned in perfect cleanliness and the inventory may be checked; any object broken or deteriorated will be at your cost, as well as the restoration of the accommodation to the state of origin, in the case of necessary. The deposit will be refunded at the end of your stay after deduction of the allowances retained, justified in invoices, for the possible damages noted by the inventory on the departure. The deduction of the deposit does not exclude additional compensation in case the costs exceed the amount of the deposit.
- Rental accommodation: In the case the accommodation has not been cleaned before your departure, a cleaning fee of a minimum value of 45 € VAT included will be required (see the Rates page).
- For any delayed departure, you may be charged an additional day at the current night price.

## **ANIMALS**

Pets are allowed (except for dogs of the 1st and 2nd category) for a fee payable when booking. When allowed, they must be kept on a leash at all times. They are prohibited near swimming pools, inside shops, restaurants and buildings. The vaccination card for dogs and cats must be up to date.